

Alumni Spotlight: NAU

- 1. When did you graduate from FCB? What was your major?**
 - a. May 2015: Business Management Major International MGMT certificate

- 2. How has your FCB degree helped you throughout your career?**
 - a. The FCB focuses on developing students to be leaders and strong team contributors. I always wondered why we focused so much on working in teams. Now, working at Vanguard for almost a year, I look back and cannot thank the FCB enough for preparing me to do this. Regardless of the industry or department, Accounting, Marketing, or Human Resources; you are always going to have to work in partnership with others. It is not only important to know how to work with others and flex your style, but also welcome a collaborative environment for your peers and leaders. I am appreciative of all the team projects, the opportunity for growth and development, and especially of the strong support group I had throughout my time at NAU.

- 3. What is your most recent accomplishment?**
 - a. An ongoing accomplishment is continuing to develop myself throughout the Vanguard Accelerated Development Program (VADP). Because of this program I have grown as an individual contributor, as a leader, and a teammate. This program challenged me to face the Series 7 and 63 exams that I would have never encountered elsewhere. I was able to face and defeat both exams and obtain my licenses. I'm currently rotating through the Cost Basis team at Vanguard and having the opportunity to lead crew members in this rotation has been an invaluable experience.

- 4. Why did you choose to work for Vanguard?**
 - a. I love learning, and being part of an environment where everyone loves to learn and strive for success. Vanguard encourages and motivates me to always find ways to develop myself. You can truly have multiple careers within this one organization and this opportunity and encouragement for growth is really valuable to me. I also have a passion for philanthropy and leadership. Vanguard has a strong focus on not only giving our clients the best chance for success but also our communities. I've had the opportunity to volunteer a few hours during tax season to help prepare taxes for low income families, and I am currently working on putting together events for our All Cans on Deck Initiative where we will be collecting food for St. Mary's Food Bank. This is a place where I have the opportunity to merge what I love... with what I love – partnership and leadership.

- 5. Brief description of job/responsibilities and your title.**
 - a. As a VADP participant I've had the opportunity to rotate through different departments in the organization. I've had the chance to talk directly to our retail investors, and also educate our 401K participants on their retirement opportunities. I've worked with great leaders and crew to revamp a process that allows crew members to voice their process improvement suggestions. I am currently rotating through the Cost Basis Department and have been exposed to risk, as well as experienced leadership at Vanguard.
 - b. As a leader, some of my responsibilities include supporting my team, managing and developing my team, as well as contributing to the success of the business. I am the number one supporter of my crew and want to see them succeed. It is

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also just as important for me to recognize when my crew needs self-development assistance and guide them to the right resources to overcome that.

6. What do you enjoy most about working at Vanguard?

- a. I enjoy being part of a company that values ethics, embraces diversity, challenges you (in a good way) and as previously mentioned, I love that I can work for a company that focuses on sharing crew talent and resources with the community.

7. What is your fondest NAU memory?

- a. Too many to choose from! I don't have one specific memory but one of the things I really enjoyed was being an FCB Ambassador. I had the opportunity to share my love and passion for NAU and the FCB with prospective students. This was a role that allowed me to truly be myself and share my excitement. Did it overwhelm students at times? Possibly, but I'm sure parents loved it! In this role I was able to talk about the great things NAU has and continues to do and also the successes that the W. A. Franke College of Business has had. If I could go back to school this would definitely be one experience I wouldn't change.

8. Can students connect with you on LinkedIn or Email ?

- a. Yes. Glendachavez_23@yahoo.com or gc274@nau.edu

9. What are your interests and hobbies

- a. Hiking
- b. Cooking
- c. Camping or anything outdoors
- d. Learning something new (currently learning how to play the guitar)